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**ENERGY, UTILITIES AND TECHNOLOGY**

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**STATE OF MAINE  
HOUSE OF REPRESENTATIVES  
129TH LEGISLATURE  
FIRST REGULAR SESSION**

COMMITTEE AMENDMENT “ ” to H.P. 745, L.D. 1003, Bill, “An Act To Ensure Accurate Explanations of Electric Bills”

Amend the bill by striking out everything after the enacting clause and inserting the following:

**'Sec. 1. 35-A MRSA §3106** is enacted to read:

**§3106. Consumer protections; bill information**

The commission by rule shall establish customer bill information requirements for investor-owned transmission and distribution utilities that:

**1. Historical rate information.** Require investor-owned transmission and distribution utilities to include, once per year, as an insert or attachment to customer bills, an informational chart produced by the commission that displays a 10-year history of transmission, distribution and standard-offer service rates available to the customer's rate class, along with a statement of the total percentage change in transmission, distribution and standard-offer service rates over the 10-year period. The commission shall post the informational charts produced pursuant to this subsection on the commission's publicly accessible website;

**2. Consumer assistance.** Require a customer bill issued by an investor-owned transmission and distribution utility to display clearly and prominently the toll-free telephone number for the commission's consumer assistance and safety division and a statement of the consumer assistance services available by calling the division; and

**3. Correction of misleading information.** Establish a process by which, if the commission finds that an investor-owned transmission and distribution utility has included on customer bills, or inserts or attachments to customer bills, information that is misleading, deceptive or inaccurate, the transmission and distribution utility is required to provide to customers a statement that corrects the misleading, deceptive or inaccurate information that was disseminated. Upon request of the Public Advocate, the commission shall investigate the truth and accuracy of information included on customer bills, or inserts or attachments to customer bills.

**COMMITTEE AMENDMENT**

1 Rules adopted pursuant to this section are routine technical rules as defined in Title 5,  
2 chapter 375, subchapter 2-A.'

3 Amend the bill by relettering or renumbering any nonconsecutive Part letter or  
4 section number to read consecutively.

5 **SUMMARY**

6 This amendment replaces the bill. The amendment requires the Public Utilities  
7 Commission to adopt rules to do the following:

8 1. Require investor-owned transmission and distribution utilities to provide  
9 customers annually, as an insert or attachment to customer bills, an informational chart  
10 showing a 10-year history of transmission, distribution and standard-offer service rates  
11 available to the customer's rate class, along with a statement of the total percentage  
12 change in those rates over the 10-year period;

13 2. Require a customer bill issued by an investor-owned transmission and distribution  
14 utility to display clearly and prominently the toll-free telephone number for the  
15 commission's consumer assistance and safety division and a statement of the consumer  
16 assistance services available by calling the division; and

17 3. Establish a process for the commission, upon finding that an investor-owned  
18 transmission and distribution utility has distributed information to customers that is  
19 misleading, deceptive or inaccurate, to require the transmission and distribution utility to  
20 provide customers a statement that corrects the misleading, deceptive or inaccurate  
21 information.

22 The amendment also requires the commission to post informational charts showing a  
23 10-year history of electricity rate components on the commission's website.

24 **FISCAL NOTE REQUIRED**

25 **(See attached)**