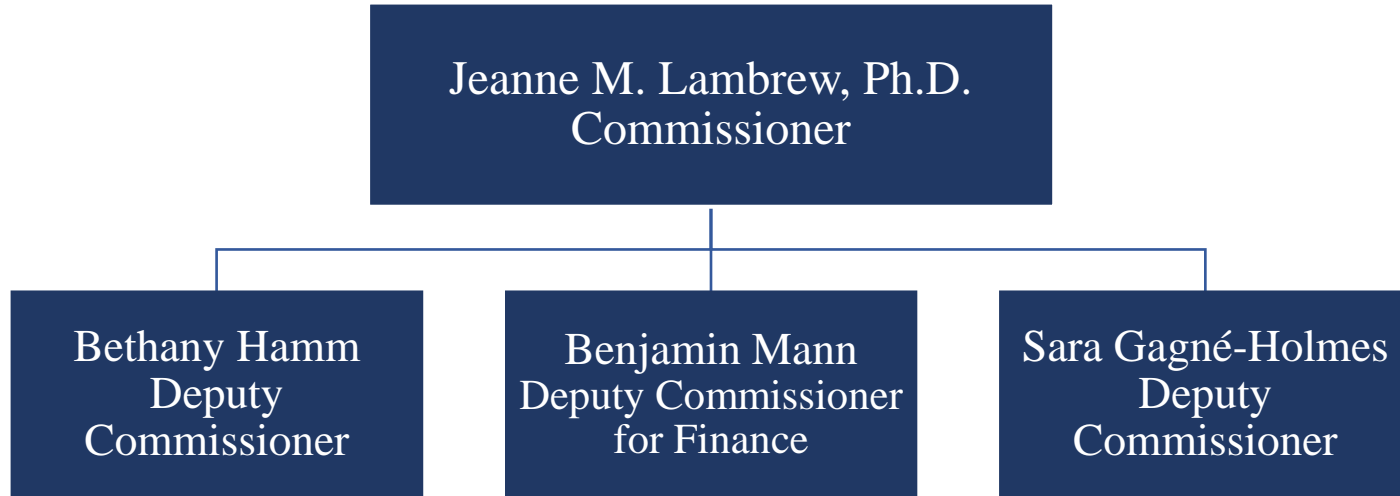


Department of Health and Human Services Commissioner's Office

Commissioner Jeanne M. Lambrew, PhD
January 2023



Who We Are



Advisors to the Commissioner

Molly Bogart, Director of Government Relations

Jackie Farwell, Director of Communications

Ian Yaffe, Director of Diversity Equity and Inclusion

Amy Belisle, MD, Chief Child Health Officer

Lisa Letourneau, MD, Senior Advisor, Delivery System Change

Who We Are

Commissioner's Office

Jeanne M.
Lambrew, PhD
Commissioner

Office of Child and Family Services

Todd Landry, EdD
Director

Office for Family Independence

Tony Pelotte
Director

Division of Licensing and Certification

Bill Montejo, RN
Director

Maine Center for Disease Control and Prevention

Nirav Shah, MD, JD
Director

Office of Behavioral Health

Sarah Squirrel
Director

Office of MaineCare Services

Michelle Probert
Director

Office of Aging and Disability Services

Paul Saucier
Director

Riverview Psychiatric Center

Acting Superintendent
Stephanie George-Roy

Dorothea Dix Psychiatric Center

Superintendent
Carolyn Dimek

Office of the Health Insurance Marketplace

Megan Garratt-Reed
Director

Who – and Where – We Are

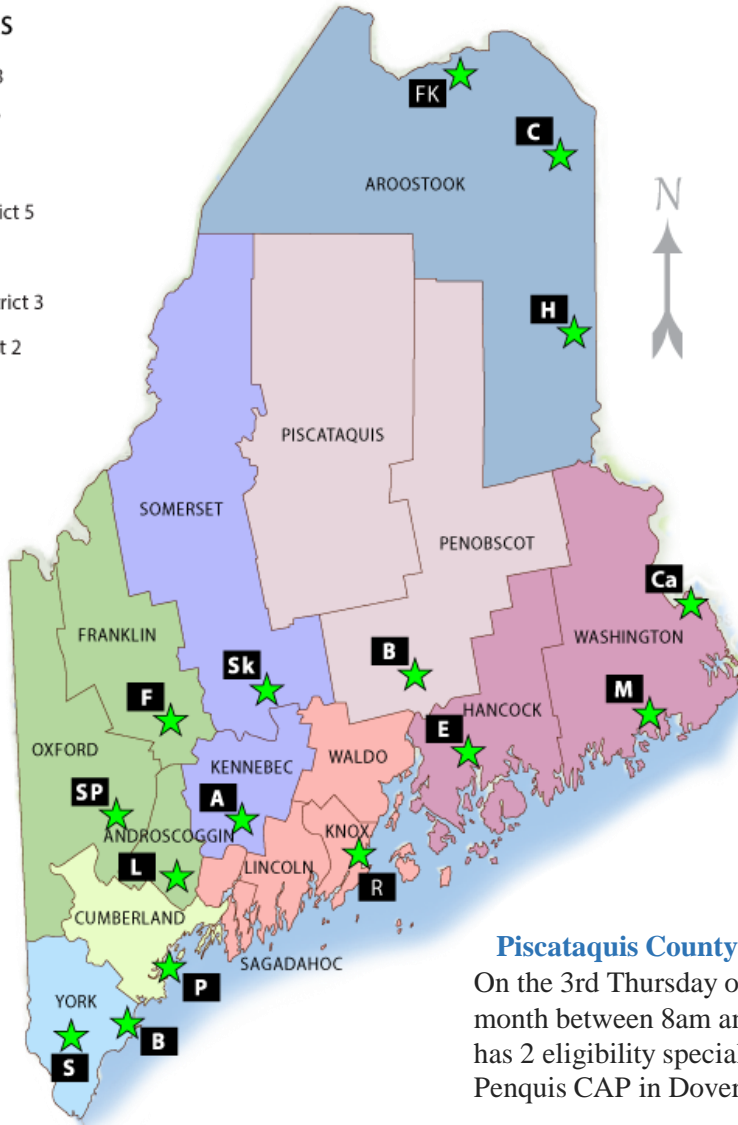
~3,460 Headcount

DHHS Districts

- Aroostook District 8
- Downeast District 7
- Penquis District 6
- Central Maine District 5
- MidCoast District 4
- Western Maine District 3
- Cumberland District 2
- York District 1

★ DHHS District Offices

- FK** Fort Kent
- C** Caribou
- H** Houlton
- Ca** Calais
- M** Machias
- B** Bangor
- E** Ellsworth
- Sk** Skowhegan
- F** Farmington
- R** Rockland
- A** Augusta
- SP** South Paris
- L** Lewiston
- P** Portland
- B** Biddeford
- S** Sanford



Piscataquis County Presence

On the 3rd Thursday of every month between 8am and 4pm OFI has 2 eligibility specialists at Penquis CAP in Dover-Foxcroft

In 2022, DHHS Workforce:

77%
women

21-80
years
old

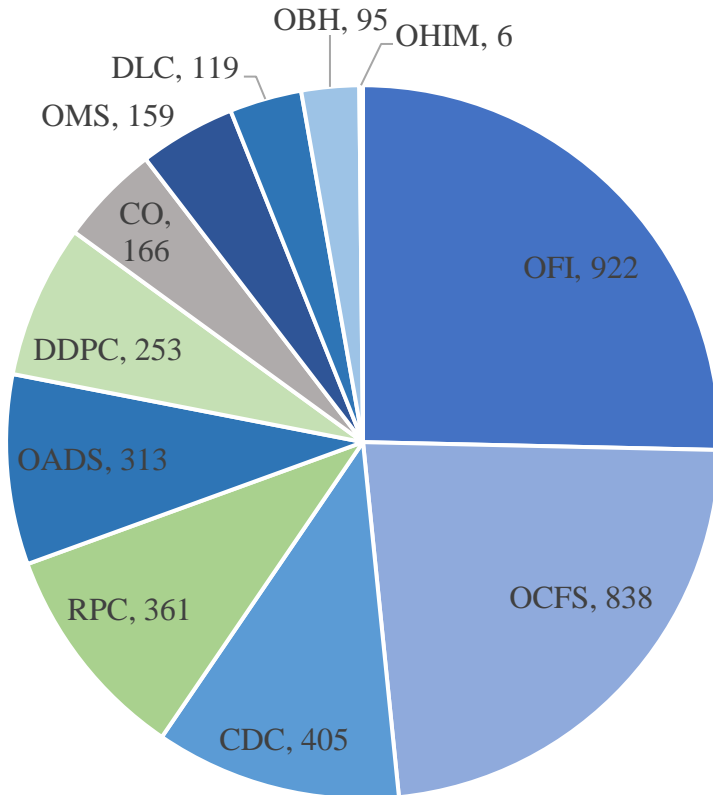
47
Average
age

Race and Ethnicity

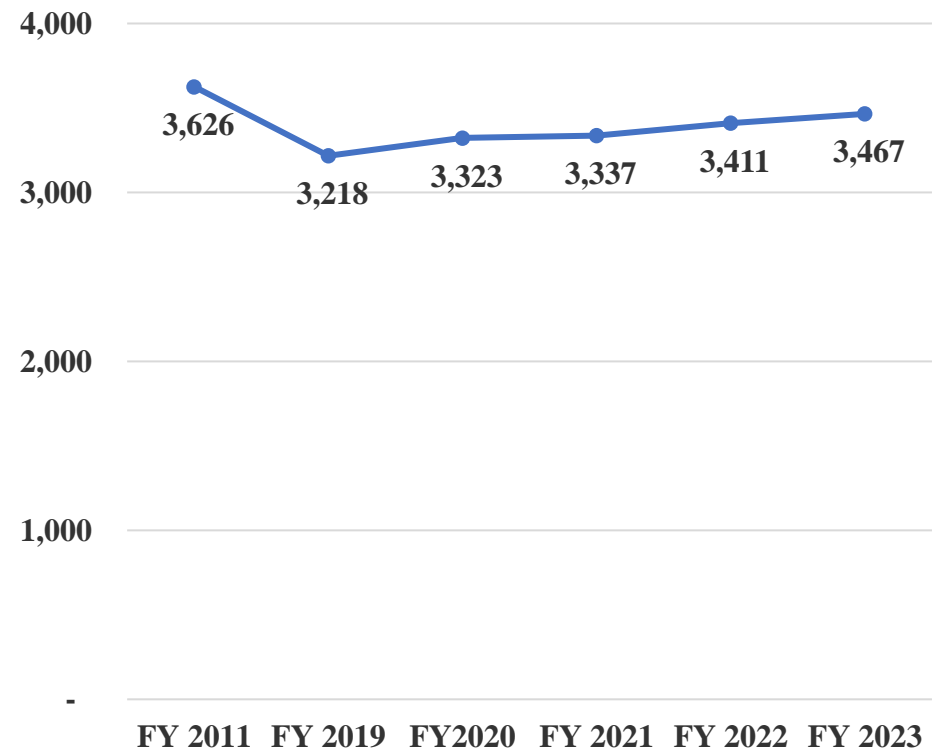
White: 2828
 Black or African American: 41
 Hispanic or Latino: 34
 American Indian or Alaskan Native: 30
 Asian: 25
 Two or more races: 8
 Other (All others): 15
 Not reported: 41

Who We Are

DHHS Positions: Jan 2023



DHHS Headcount Since 2011



Who We Serve

DHHS By the Numbers Dashboard: www.maine.gov/dhhs/about-us

MaineCare (Medicaid)

397,196 Enrolled

August 2022

Food Supplement/SNAP

169,790 Enrolled

August 2022

Women, Infants, and Children

Nutrition Program

16,969 Enrolled

September 2022

Developmental Disabilities and Brain Injury

Program Participants

6,248

September 2022

Average Monthly Calls to 211 Maine

6,781

Fiscal Year 2022

Temporary Assistance for Needy

Families (TANF)

10,757 Enrolled

August 2022

Home Delivered Meals

4,304 People Served

November 2022

Children in DHHS Custody

2,467

November 2022



**1 in 3
Mainers**

Why: Goals



Maine children grow up in safe, healthy, and supportive environments, allowing them to thrive throughout their lives.



All adults have the opportunity to work, live with independence, and have good health.



Older Mainers live with dignity in the place that balances their needs and preferences.

How: Role of Commissioner's Office

- **Staff Support:**
 - Set common expectations and training across all Offices to create common culture to work toward goals
 - Implemented permanent telework policy
 - Implementing strategies for diversity, equity, and inclusion
- **Operational Support:** Dedicated staff to support Offices in hiring, contracting, budgeting, management
- **Communication and Engagement**
 - Issue frequent press releases, created a blog, and overhauled website
 - Created Department wide and Office-specific data dashboards
 - Improved constituent services, stakeholder engagement, and FOAA process
- **Initiatives and Special Projects:** Deployment of leadership time and specialized staff to coordinate and support high priority, urgent, or complicated work

Inter- and Intra-Department Initiatives

Children's Cabinet Goal for Young Children:
All Maine Children Enter Kindergarten Prepared to Succeed



Children's Cabinet Goal for Youth:
All Maine Youth Enter Adulthood Healthy, Connected to Workforce and/or Education



OPTIONS
SAVE LIVES

Department of Health and Human Services



EYES OPEN



- Workforce
- Transportation
- Housing
- Food Security
- Energy Costs
- PFAS

Examples Progress to Date

- **Public health:** Ran one of the best-rated state responses to the COVID-19 pandemic, according to analyses by the [Commonwealth Fund](#) and the [National Bureau of Economic Research](#).
- **Health coverage:**
 - Led the nation with the [largest drop in the state uninsured rate](#) from 2019 to 2021, largely due to expanding Medicaid, [Governor Mills' first action](#).
 - Launched a State-based Marketplace, CoverME.gov, for private coverage, reversing enrollment declines.
 - Working with the Bureau of Insurance, implemented a [State Innovation Waiver](#) that reduced the average health insurance premium for small businesses for the first time >20 years.
- **Health disparities:** Supported community-based organizations to address [COVID-19](#) disparities, serving nearly 30,000 people, addressing other [disparities](#), created an Office of Population Health Equity, and [removing barriers to services for asylum seekers](#).
- **Training:** Implemented [Higher Opportunity for Pathways to Employment \(HOPE\)](#), with 193 parents earning 205 degrees and credentials; expanded statewide “two-generation” or “whole family” supports; and ranked 4th best in support for direct care workers according to a new study.
- **Child care:** Expanded [child care slots](#) beyond pre-pandemic levels, creating [permanent salary supports](#) for over 7,000 child care workers, and supporting child care construction to add as many as [4,700 slots](#).

Examples of Work in Progress

- **Improving child safety systems:**
 - Continue expanding capacity and placement: +22% more positions; +33% more resource families; +42% more adoptions than in 2019; replaced outdated information system.
 - Relentlessly refining and improving policies and practices; implementing historic changes made in the 130th Legislature.
- **Strengthening Maine’s behavioral health system:**
 - Added a [unit](#) to Dorothea Dix Psychiatric Center tailored to serve older adults and restored [Federal funding](#) for the Riverview Psychiatric Center.
 - Launched pilots including the [MaineMOM program](#); a [crisis center “living room”](#) as an alternative to jail or an emergency department; and mobile crisis planning process.
 - [Invested](#) \$230 million in behavioral health services in 2022 and 2023 alone.
- **Reforming how Maine pays for Medicaid:** Implementing an award-winning [law](#) that ensures regularly updated, evidence-based payments that support high-quality health care for Maine people and fair and sustainable reimbursement to Maine's providers.
- **Advancing healthy aging:** In addition to reforming payment systems, continuing work on the Elder Justice Roadmap and social supports like home-delivered meals.
- **Expanding capacity and range of supports for individuals with intellectual or developmental disabilities:** Increased by [46%](#) from 2017 to 2022 the number of adults with IDD receiving residential services supports; implementing American Rescue Plan \$239 million that advances access, innovation, and quality.

Questions?

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