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An Act Regarding Ticket Refunds

Be it enacted by the People of the State of Maine as follows:

Sec. 1. 8 MRSA c. 32 is enacted to read:

CHAPTER 32

large venues

§ 1101. Definitions

As used in this chapter, unless the context otherwise indicates, the following terms have the following meanings.

1. Large venue. “Large venue” means a place of public assembly used for theater, concerts, expositions, sports events and other live performances that has at least a 1,000-person capacity.

§ 1102. Tickets

A ticket for an event in a large venue must display a telephone number that a ticket purchaser may call at no cost for information about how to obtain a refund in case of a cancellation, postponement, unscheduled charge or another legitimate reason. The information required by this section must be clearly and legibly printed on the ticket.

SUMMARY

This bill requires that a ticket for an event at a venue that has at least a 1,000-person capacity have a clearly legible telephone number printed on it for a purchaser to call at no cost to obtain refund information.