

PLEASE NOTE: Legislative Information **cannot** perform research, provide legal advice, or interpret Maine law. For legal assistance, please contact a qualified attorney.

Amend the bill in section 1 in paragraph A in the 4th and 5th lines (page 1, lines 7 and 8 in L.D.) by striking out the following: "without the customer's express authorization and"

Amend the bill in section 1 in paragraph A in the 5th line (page 1, line 8 in L.D.) by inserting after the following: "is" the following: 'expressly authorized by the customer as'

Amend the bill in section 1 in paragraph A in subparagraph (3) (page 1, line 12 in L.D.) by inserting after the following: "authorization" the following: 'of the customer'

Amend the bill by striking out all of section 2.

Amend the bill in section 3 in subsection 6 in the first line (page 1, line 21 in L.D.) by striking out the following: "commission" and inserting the following: 'Public Advocate'

Amend the bill by relettering or renumbering any nonconsecutive Part letter or section number to read consecutively.

SUMMARY

This amendment clarifies the provision of the bill that prohibits a local or intrastate interexchange carrier of telecommunications services from initiating a change of a customer's carrier without the customer's express authorization. The amendment removes the provision of the bill that prohibits such a carrier from misrepresenting its identity or services when conversing with potential customers and removes the provision of the bill that requires that the carrier make and retain audio recordings of telephone conversations with customers who authorize a change of carriers. The amendment changes the customer education portion of the bill to require the Public Advocate rather than the Public Utilities Commission to provide the customer education.